

September 27, 2016

To Our Valued Customers:

As of today Dahua has become aware of a vulnerability that may have affected a small group of Dahua IP cameras. It would appear that this vulnerability exploits the affected cameras to run unauthorized code after compromising the cameras' network capabilities. It would also appear that this vulnerability is limited only to cameras that are connected to the internet and running outdated firmware (pre-January 2015).

If you believe your cameras have been affected, please first check your firmware to make sure you are running the most up to date firmware available. You can find the most current firmware here: https://dahuawiki.com/Firmware/Locate_Device_Firmware. It is very important to keep your firmware up to date on all of your devices. Additionally, we recommend only forwarding ports your devices actually need. For more tips on how to boost the cybersecurity of your network, please consult the Cybersecurity page of our website, <http://www.dahuasecurity.com/en/us/best-practices.php>.

Dahua is continuing its investigation into this vulnerability and will work to ensure that your Dahua products will run safely, securely, and as intended. Dahua will provide any updates it has, however, if you have any questions or concerns, please do not hesitate to contact our cybersecurity team at cybersecurity@dahuatech.com.

We thank you for being a valuable Dahua customer.

Dahua Technology USA